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## Quality Policy and Mission Statement

The company is committed to providing and delivering the customer great product, great support and great marketing to make the expectations of our customer's an easy and enjoyable experience.

We are committed to:

- Meeting legal requirements.
- Continually improving our IMS.
- Meeting the needs and expectations of interested parties.

To achieve this we will:

- Provide our customers with a quality product in accordance with their expectations.
- Provide our customers with free content, information and industry insight to improve their product knowledge.
- Provide timely and accurate support to our customers
- Listen to our customers when developing and enhancing our products.
- Provide an environment where staff can grow and learn new skills.
- Provide a return to shareholders

We will measure our progress through:

- Setting objectives
- Documenting plans
- Reviewing performance

We will enable this by:

- Training our employees
- Training our Partners
- Improving our Products and services
- Investing in resources
- Investigating new technologies

Signed:

A handwritten signature in black ink, appearing to read 'R. P. Breakwell'.

**R. P Breakwell**  
Managing Director

A handwritten signature in black ink, appearing to read 'Pol Baliana'.

**Pol Baliana**  
Production Director

**Issue date: 1<sup>st</sup> January 2019**